

Material will not Cut

Perform a Test Cut

Most cutters cut a triangle inside of a square, or a square inside of a circle. You might have to consult your manual to determine the procedure for performing a test cut. The object is to be able to easily weed the outer shape, while the inner shape stays on the carrier. If the outer shape won't weed, increase your force. If the blade has cut too deeply or entirely through the carrier, decrease the force. If the outer shape came up easily, the inner shape stayed down, and the liner was lightly scored, you are good to go.

Cutter/Plotter Maintenance

If you are still unable to get a clean cut, try changing your blade. If that does not help, it is probably time to change your blade protection strip or blade holder.

Make it Easier

If you have difficulty seeing your cut lines, try to reverse roll the material to make them more visible. If you find the adhesive on the liner too aggressive, try placing the design under a heated heat press for a few seconds then try again.

Calibrate Heat Press

If you are using a suitable material for the composition of your fabric and you are using the correct temperature, time, pressure and peel temperature, it might be time to calibrate your heat press. You can contact the manufacturer of your heat press to find out how to calibrate the temperature and pressure.

Ask for Help

If you are still having issues, you can send an email to support@chemicaus.com with the material, problems you are experiencing, and the supplier you purchased from and we can help you determine what went wrong.

Material will not Weed

Check the HTV Data Sheet

Each material has different specifications for heat time, temperature, pressure, and peeling. Be sure to check the Technical Data Sheet for your product and make sure you are following all recommendations. TIP: If you peeled a cold peel too soon, just repress it for a few seconds and then try to peel again after the material has had time to cool down.

Check the Composition of the Textile

Most of our products will work well with cotton, cotton/poly blends, and similar fabrics. If your garment is 100% Polyester (or close), try splashing it with some water. If it absorbs, you should be able to use most of our products. If it beads up and rolls off, you might want to try something like HotMark Revolution, which is specially formulated to adhere to resistant materials such as nylons.

Material will not Adhere to the Textile